

SOUTHEASTERN CONNECTICUT WATER AUTHORITY (SCWA)
WATER QUALITY REPORT
TOWER/FERRY VIEW DIVISION – June 2022

We're pleased to provide you with this Water Quality Report. We want to keep you informed about the excellent water and services we have delivered to you over the past year. Our goal is to provide to you a safe and dependable supply of drinking water.

This Water Quality Report shows that your drinking water is safe and meets federal and state requirements.

If you have any questions about this report or concerning your water utility, please contact SCWA customer service at (860) 464-0232 or through our website www.WaterAuthority.org. We want our valued customers to be informed about their water utility. If you want to learn more, please attend any of our regularly scheduled Authority Board meetings. They are held the second Monday of each month at 5:15 PM at 1649 Route 12, Gales Ferry, CT. The meeting schedule for the remainder of 2022 is May 9, June 13, July 11, August 8, September 12, October 17, November 14, and December 12. Additional information on meeting dates and times can be obtained by calling SCWA customer service at (860) 464-0232.

Our water sources are two well-fields located at Pine Swamp, Gales Ferry, which provide high quality, safe groundwater. The Connecticut Department of Public Health has conducted a water assessment of these water sources. This assessment found that these public drinking water sources have a low susceptibility to potential sources of contamination. The assessment reports can be found on the Department of Public Health's website: http://www.ct.gov/dph/cwp/view.asp?a=3139&q=398262&dphNav_GID=1824. The assessment reports are also available at SCWA's office.

SCWA routinely monitors for constituents in your drinking water according to Federal and State laws. This report shows the results of our monitoring for the period of January 1st to December 31st, 2021. A table of "Testing Results" identifies those constituents that were detected in SCWA Tower/Ferry View Division water sources. As water travels over the land or underground, it can pick up substances or contaminants such as microbes, inorganic and organic chemicals, and radioactive substances. All drinking water, including bottled drinking water, may be reasonably expected to contain at least small amounts of some constituents. It's important to remember that the presence of these constituents does not necessarily pose a health risk.

In this table you will find many terms and abbreviations you might not be familiar with. To help you better understand these terms we've provided the following definitions:

Non-Detects (ND) - laboratory analysis indicates that the constituent is not present.

Parts per million (ppm) or Milligrams per liter (mg/l) - one part per million corresponds to one minute in two years or a single penny in \$10,000.

Parts per billion (ppb) or Micrograms per liter - one part per billion corresponds to one minute in 2,000 years, or a single penny in \$10,000,000.

Picocuries per liter (pCi/L) - picocuries per liter is a measure of the radioactivity in water.

Nephelometric Turbidity Unit (NTU) - nephelometric turbidity unit is a measure of the clarity of water. Turbidity in excess of 5 NTU is just noticeable to the average person.

Action Level (AL) - the concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

Maximum Contaminant Level (MCL) - The MCL is the highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

Maximum Contaminant Level Goal (MCLG) - The MCLG is the level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

TEST RESULTS						
Contaminant	Violation Y/N	Level Detected	Unit Measurement	MCLG	MCL	Likely Source of Contamination
Microbiological Contaminants						
Turbidity	N	ND	NTU	N.A.	5	Soil runoff
Radioactive Contaminants						
Alpha emitters	N	ND	pCi/l	0	15	Erosion of natural deposits
Uranium	N	ND	pCi/l	0	30	Erosion of natural deposits
Radium	N	ND	pCi/l	0	5	Erosion of natural deposits
Inorganic Contaminants						
Barium	N	36	ppb	2000	2000	Discharge of drilling wastes; discharge from metal refineries; erosion of natural deposits
Nitrate (as Nitrogen)	N	4170	ppb	10,000	10,000	Runoff from fertilizer use; leaching from septic tanks, sewage; erosion of natural deposits
Volatile Organic Contaminants						
TTHM [Total trihalomethanes]	N	23.7	ppb	0	80	By-product of drinking water chlorination
HAA5 [Total Halocetic Acids]	N	9.6	ppb	N.A.	60	By-product of drinking water chlorination

Lead and Copper									
Analyte	Unit	MCL	MCLG	Range of Detection		90 th % Value	Sample Year	Met Drinking Water Standards	Typical Source
				Low	High				
Lead	ppb	AL = 15	0	1.2	26.5	7.8	2021 (2 samples > AL)	Yes	Corrosion of household plumbing systems
Copper	ppb	AL = 1300	1.3	32	2430	980	2021 (4 samples > AL)	Yes	Corrosion of household plumbing systems

Other Contaminants (non-regulated)

Sulfate detected at 11 ppm
 Chloride detected at 36 ppm
 Sodium detected at 24 ppm

Copper

Copper is an essential nutrient, but some people who drink water containing copper in excess of the action level over a relatively short amount of time could experience gastrointestinal distress. Some people who drink water containing copper in excess of the action level over many years could suffer liver or kidney damage. People with Wilson's Disease should consult their personal doctor.

In 2021 SCWA took a total of 36 samples in the Tower Ferry/View Division. Four of these samples exceeded the Allowable Limit. The 90th percentile value for all the samples was 980 ppb.

Lead

Lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. SCWA is responsible for providing high quality drinking water and removing lead pipes, but cannot control the variety of materials used in plumbing components in your home. You share the responsibility for protecting yourself and your family from the lead in your home plumbing. You can take responsibility by identifying and removing lead materials within your home plumbing and taking steps to reduce your family's risk. Before drinking tap water, flush your pipes for several minutes by running your tap, taking a shower, doing laundry or a load of dishes. You can also use a filter certified by an American National Standards Institute accredited certifier to reduce lead in drinking water. If you are concerned about lead in your water and wish to have your water tested, contact SCWA at 860-464-0232 or scwa@waterauthority.org. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available at <http://www.epa.gov/safewater/lead>.

In 2021 SCWA took a total of 36 samples in the Tower Ferry/View Division. Two of these samples exceeded the Allowable Limit. The 90th percentile value for all the samples was 7.8 ppb.

Nitrates: As a precaution the local health director is notified if there is a higher than normal level of nitrates in the water supply.

As you can see by the table, our system did not exceed any of the maximum contaminant levels. However, SCWA did have one Monitoring and Reporting Violation last year. This was for samples that were collected the previous year that were misplaced during transit to the laboratory for analysis. SCWA has conducted additional training for our field technicians to ensure this doesn't happen again. In addition, SCWA office staff are verifying that all samples collected are marked as received by the lab. A copy of the Public Notification for this Monitoring and Reporting is attached.

We're proud that your drinking water meets or exceeds all Federal and State requirements. We have learned through our monitoring and testing that some constituents have been detected. The EPA has determined that your water IS SAFE at these levels.

All sources of drinking water are subject to potential contamination by substances that are naturally occurring or manmade. These substances can be microbes, inorganic or organic chemicals and radioactive substances. All drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline at 1-800-426-4791.

MCL's are set at very stringent levels. To understand the possible health effects described for many regulated constituents, a person would have to drink 2 liters of water every day at the MCL level for a lifetime to have a one-in-a-million chance of having the described health effect.

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by cryptosporidium and other microbiological contaminants are available from the Safe Drinking Water Hotline (800-426-4791).

Protection of Water Sources

We ask that all our customers help us protect our water sources, which are essential to quality, safe drinking water. Source water is untreated water from streams, rivers, lakes, or underground aquifers that is used to supply public drinking water. Preventing drinking water contamination at the source makes good public health sense, good economic sense, and good environmental sense. You can be aware of the challenges of keeping drinking water safe and take an active role in protecting drinking water. There are lots of ways that you can get involved in drinking water protection activities to prevent the contamination of the ground water source. Properly dispose of household chemicals, help clean up the watershed that is the source of your community's water, attend public meetings to ensure that the community's need for safe drinking water is considered in making decisions about land use. Contact us at 860-464-0232 for more information on source water protection, or contact the Environmental Protection Agency (EPA) at 1-800-426-4791. You may also find information on EPA's website at www.epa.gov/safewater/protect.html.

Water Conservation

We ask that customers use water wisely. Water conservation has far-reaching economic and environmental benefits. SCWA has the long-standing practice of applying a water conservation component to its rate structure. The rate structure has three-tiers, of ascending levels of water conservation premium charges. Conserving water will save you money. Here are a few tips you can follow to help conserve:

- Check for leaky toilets (put a drop of food coloring in the tank, let it sit, if the water in the bowl turns color, you have a leak). A leaking faucet or toilet can dribble away thousands of gallons of water.
- Store a jug of ice water in the refrigerator for a cold drink.
- Water lawn and plants in the early morning or evening hours to avoid excess evaporation. Don't water on a windy, rainy or very hot day.
- Water shrubs and gardens using a slow trickle around the roots. A slow soaking encourages deep root growth, reduces leaf burn or mildew and prevents water loss. Select low-water demanding plants that provide an attractive landscape without high water use.
- Apply mulch around flowers, shrubs, vegetables and trees to reduce evaporation, promote plant growth and control weeds. Shrubs and ground covers require less maintenance, less water and provide year-round greenery.
- Rinse items, such as bicycles or gardening equipment, on the lawn to give your grass an extra drink.

Please call us at 860-464-0232 if you have any questions.

PUBLIC NOTIFICATION
Important Information About Your Drinking Water

MONITORING AND REPORTING VIOLATION

Este informe contiene información importante acerca de su agua potable. Haga que alguien lo traduzca para usted, o hable con alguien que lo entienda.

Date: May 6, 2022
PWSID: CT0720041
To: The Customers/Residents of SCWA, Tower-Ferry View Division
From: Southeastern Connecticut Water Authority (SCWA)

Our public water system recently violated drinking water monitoring and reporting requirements. As a supplier of public drinking water, we are required to monitor the water quality of our water supply to insure that it meets the current drinking water standards. Failure to conduct monitoring and/or report results of such monitoring to the State Department of Public Health Drinking Water Section constitutes a violation. Although this incident was not an emergency, as our customers, you have a right to know what happened and what we did to correct this situation.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. We **did not monitor or test or did not complete all of the monitoring or testing** for the requirement(s) listed below and therefore cannot be sure of the quality of our drinking water during that time.

Physical Parameters (WSF ID: 00600; Monitoring Period: August 1, 2020 - August 31, 2020)

What is being done?

The following areas have been affected: SCWA Tower-Ferry View Division, Gales Ferry, CT

The following steps are being taken to correct this violation: Although these samples were collected, these particular samples were misplaced during transit to the laboratory for analysis. SCWA has conducted additional training for our field technicians to ensure this doesn't happen again. In addition, SCWA office staff are verifying that all samples collected are marked as received by the lab.

We expect to return to compliance or resolve the situation by August 31, 2020
(date)

If you have any questions please contact SCWA at (860) 464-0232 or
(owner, operator or designee) (phone #)
by mail at P.O. Box 415, Gales Ferry, CT, 06335
(Street) (Town) (State) (Zip Code)

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

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Water Quality Parameters - Basic (WSF ID: 00702; Monitoring Period: Jan 1, 2019 - Dec 31, 2021)

Water Quality Parameters - Basic (WSF ID: 00701; Monitoring Period: Jan 1, 2019 - Dec 31, 2021)

Water Quality Parameters (WSF ID: 00600; Monitoring Period: Jan 1, 2019 - Dec 31, 2021)

Water Quality Parameters - Basic (WSF ID: 00700; Monitoring Period: Jan 1, 2019 - Dec 31, 2021)

What is being done?

The following areas have been affected: SCWA Tower-Ferry View Division, Gales Ferry, CT

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We expect to return to compliance or resolve the situation by December 31, 2022
(date)

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by mail at P.O. Box 415, Gales Ferry, CT, 06335
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